

AGENDA

ECM User Group - NSW
Tuesday, 05 June 2018
9.30 am for 10:00 am start



LOCATION: Willoughby City Council (Banksia Meeting Room)
Reception: Level 4, 31 Victor Street Chatswood

Contact: Steve Pogorelec - Information Management Team Leader
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Executive Committee
Chairperson: Steve Pogorelec
Secretary: Diane Shaw
Treasurer: Pauline Webb

<u>TIMES</u>	<u>WHAT</u>	<u>WHO</u>
10:00 am	Welcome by Debra Just, General Manager, Willoughby City Council	Debra Just - General Manager Willoughby City Council
10:05 am	<ul style="list-style-type: none">• Overview and Housekeeping for the day• Confirmation of last minutes• Introductions – Catch up around the room	Steve Pogorelec Chairperson
10:30 am	Tech One Update - What's Coming... <ul style="list-style-type: none">• 4.03 2018B update - incl. roadmap• ECM National Conference 2019• Upcoming Meeting Dates	Christine Erskine Customer Service Manager - ECM
11:00 am	Case Study - Promapp Solution at Willoughby City Council	Steve Pogorelec Chairperson
11:30 am	ECM 4.03 Email Integration and Reporting update (via Webex)	Peter Kiley City of Port Adelaide Enfield
12:00 pm	Email integration and Unley University (via Webex)	Laura Smyth City of Unley Council
12:30 pm	Lunch – networking with peers	
1:30 pm	Redman Solutions - "Has your Council captured Credit Card numbers in ECM?"	Matthew Pearce Redman Solutions
2:00 pm	Case Study - update to Council's Knowledge Base categories referencing the GA39 schedule	Steve Pogorelec Chairperson
2:30 pm	User Engagement - Ci Anywhere (ECM) Training and Support & ePlanning @ Yarra Ranges Council (via Webex)	Naomi Henderson Yarra Ranges Council
3:00 pm	Other Business	Everyone
3:30 pm	Next Meeting/Close	Steve Pogorelec Chairperson